



IMO STATE WATER AND SEWAGE CORPORATION (ISWSC)

Ugwu Orji, Okigwe Road, Owerri, Imo State Tel No: 08033410762,08062328177
<https://www.iswsc.org.ng>

APPLICATION PROCESS AND GUIDELINES FOR WATER QUALITY ASSURANCE SERVICES IN IMO STATE

In accordance with the Imo Water Law No. 42 of 2019(available online at <https://iswsc.org.ng/sites/default/files/2021-03/Imo%20State%20Water%20Law.pdf>), all individuals and organizations in Imo State can apply for water Quality Assurance services through the following process:.

STEP	PROCEDURES	DURATION	ASSOCIATED COST (N)
STEP 1 Start your application	<p>Start your application by using the process below: "addressed to: Imo State Water and Sewerage Corporation Ugwu Orji, Okigwe Road, Owerri, Imo State, Nigeria. (Endeavour to attach a functional email address in the application letter)</p> <p>AND</p> <p>A reply will be sent to the applicant in the email address provided."</p> <p>Write an application letter</p>	7 days	3000

STEP 2 Pay the Connection Fee	The applicant is to pay for Physiochemical/ Bacteriological Analysis	Within 2 days	50,000.00 The applicant is to pay the connection fee to the designated account to the designated Imo state Government's TSA revenue account, 10022569768, UBA PLC account
Step 3 Submit Evidence of Payment	The applicant is to forward evidence of payment to the Accounts Department, Imo State Water and Sewerage Corporation, Okigwe Road	2 days	No processing fees applicable
Step 4 Sample Result and collection	The Applicant is to go to the Secretary, GM, for the collection of the sample results	7 days	No fee chargeable

For more information, enquiries, or complaints, please contact Imo State Water and Sewerage Corporation, located at

Ugwu Orji, Okigwe Road

P.M.B 1146,

Owerri Imo State

Tel No. +2348033410762

between 8:00 AM and 4:00PM (Monday–Friday, excluding public holidays,

Customer care email: iswscustomer care@gmail.com

Customer Care number: 08062328177, 07039314281, 09086310798

Visit our website at iswscorp.org.ng and send your feedback

Signed:

Managing Director/CEO,

Imo State Water and Sewerage Corporation 23/12/2023